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I hereby certify that this SUBMISSION OF FORMAL DRAWINGS for U.S. Serial No. 09/773,297 is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner For Patents, Washington, D.C. 20231, on March 28, 2001.

Laurie A. Boylan
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:)	Examiner: Unknown
Thomas J. Walsh)	
)	Art Unit: Unknown
Serial No.: 09/773,297)	
)	
Filed: January 31, 2001)	
)	
For: SOFTWARE QUALITY)	
ASSURANCE MANAGEMENT)	
SYSTEM)	
)	
Attorney Docket No.:)	Cleveland, Ohio 44114
LUT 2 0053)	March 28, 2001

SUBMISSION OF FORMAL DRAWINGS

Assistant Commissioner For Patents
Washington, D.C. 20231

Dear Sir:

Applicant submits six (6) sheets of formal drawings, including Figs. 1-6, in connection with the above-identified application.

Although it is believed no fee is necessary, any deficiency in fees should be charged to Lucent Technologies Deposit Account No. 12-2325.

Respectfully submitted,

FAY, SHARPE, FAGAN,
MINNICH & MCKEE, LLP

March 28, 2001
Date

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FIG. 1

DISTRIBUTED HARDWARE SHOWING INTERRELATIONSHIP BETWEEN CLIENT AND SERVER

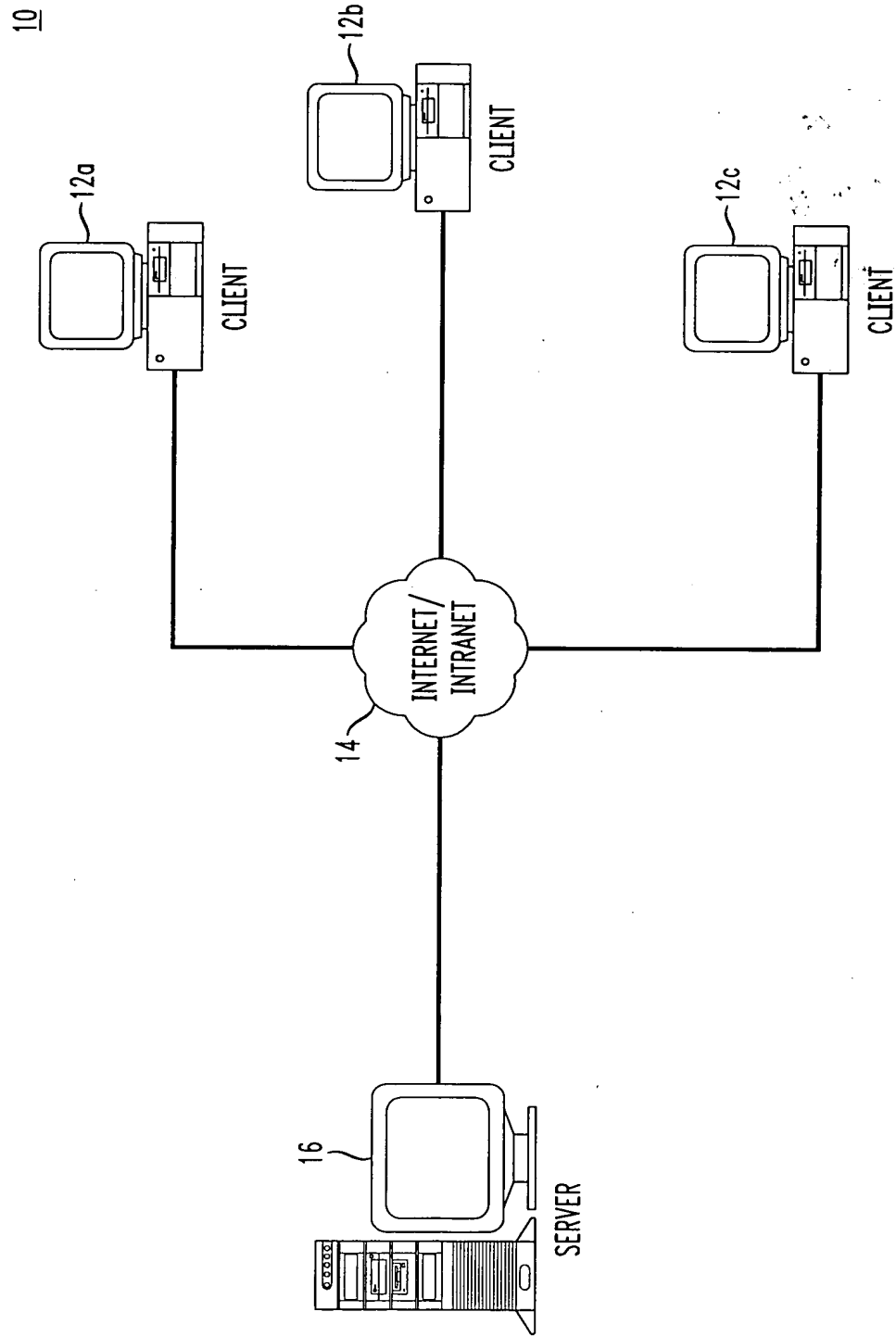


FIG. 2

BLOCK DIAGRAM

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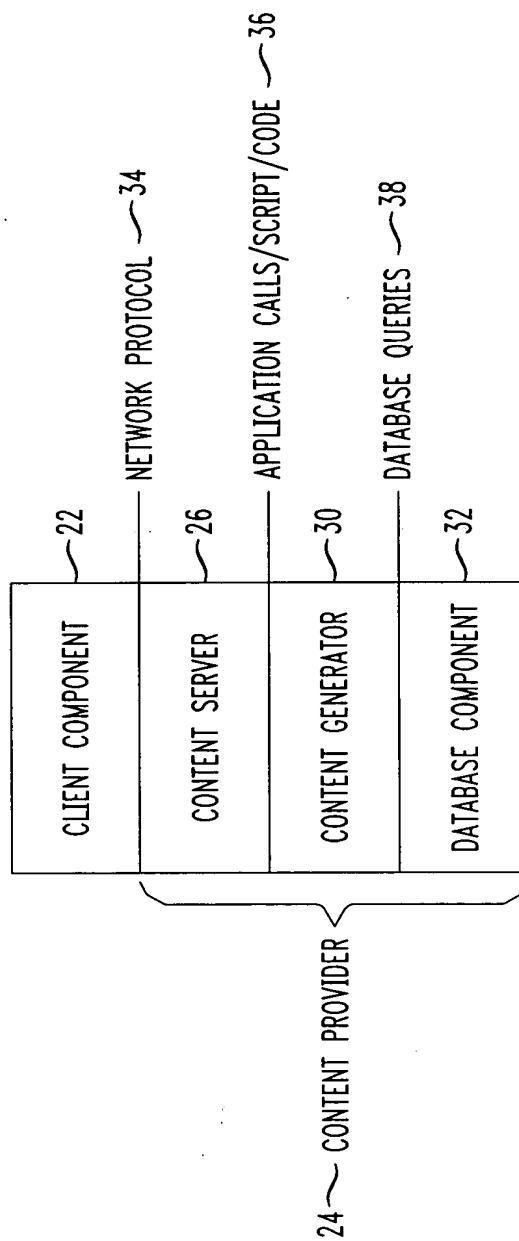


FIG. 3

HIGH LEVEL SQA MANAGEMENT SYSTEM PROCESS

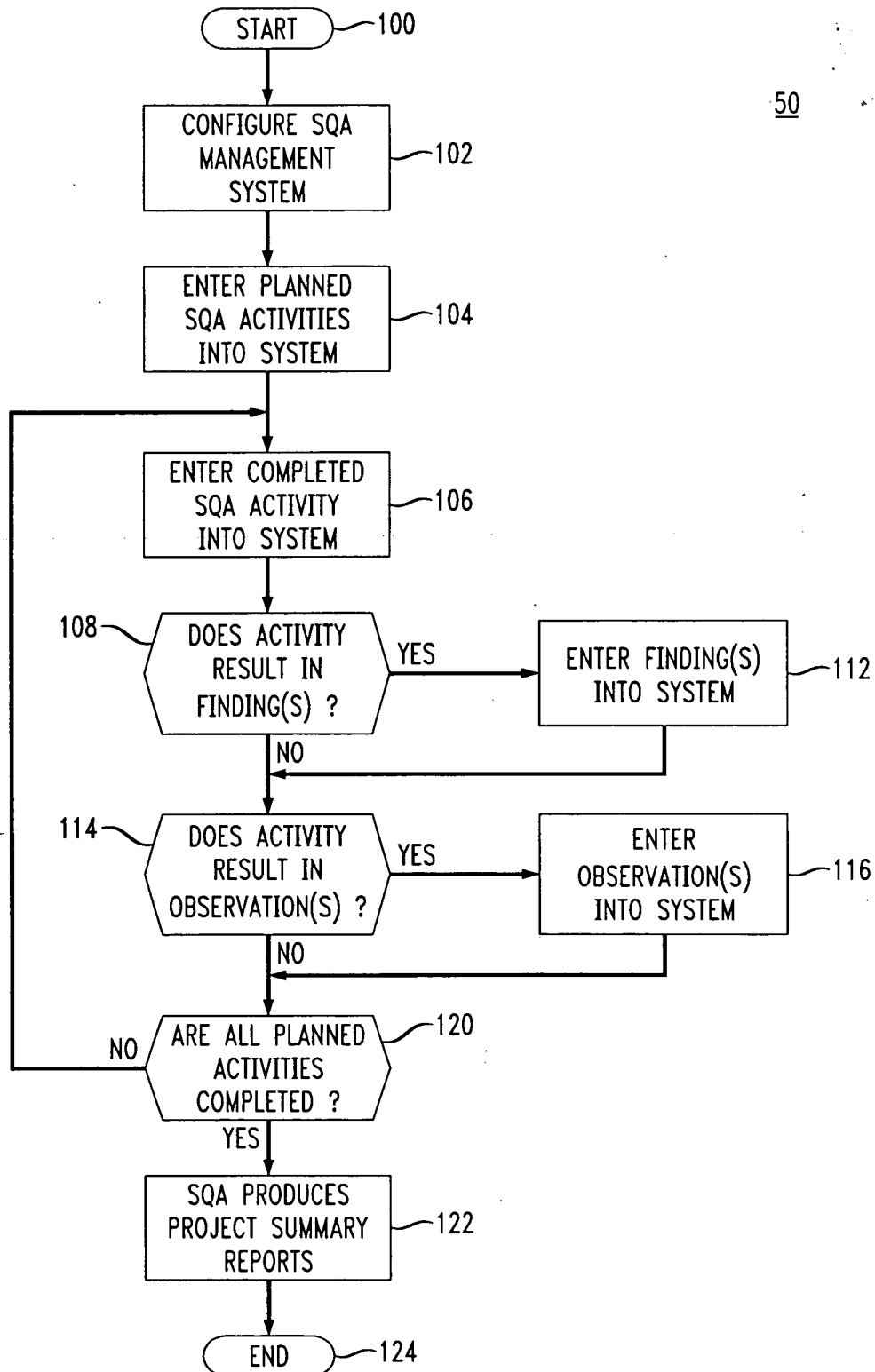


FIG. 4

FINDING NOTIFICATION AND RESPONSE PROCESS

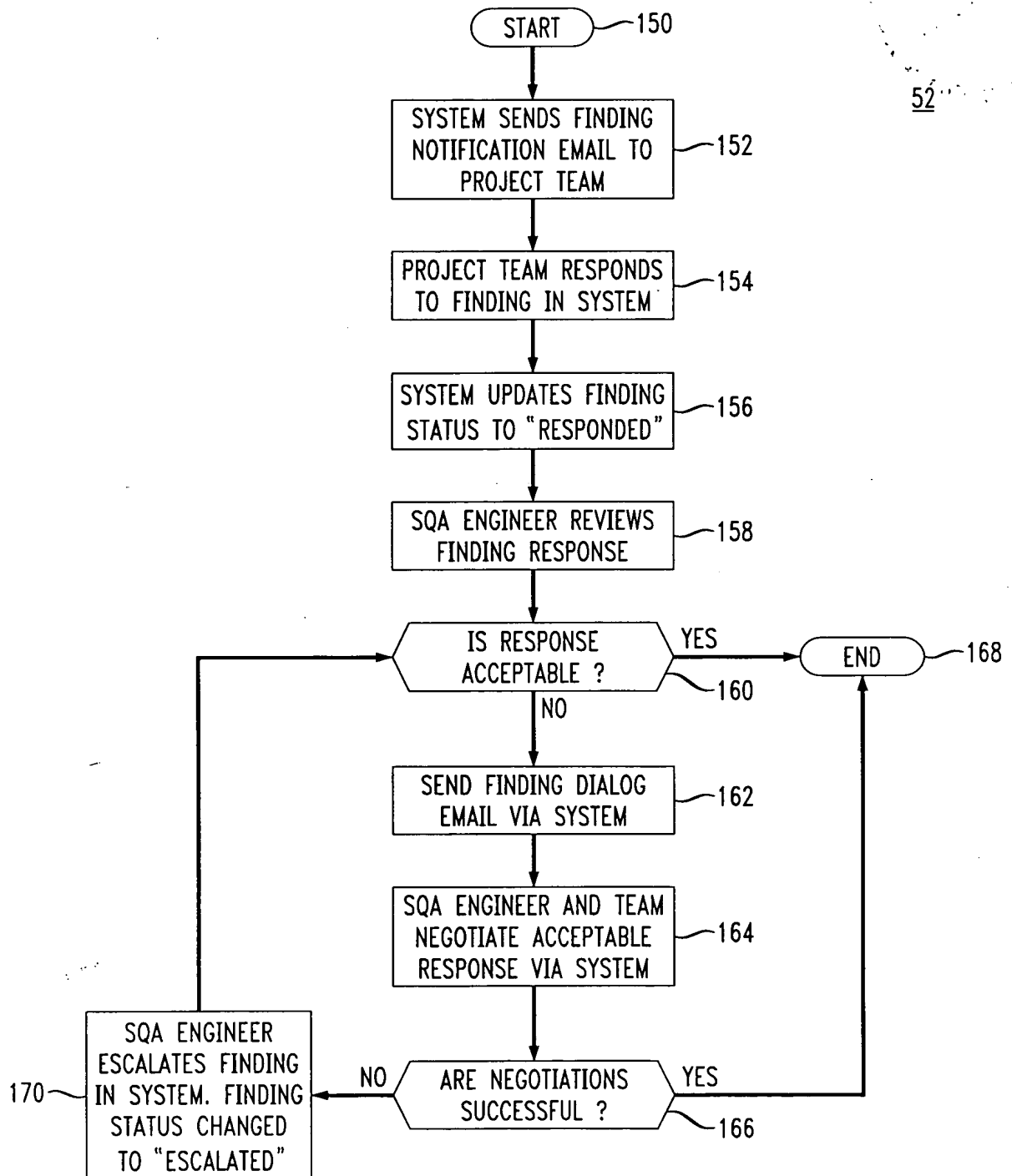


FIG. 5

FINDING RESOLUTION, VERIFICATION AND CLOSURE PROCESS

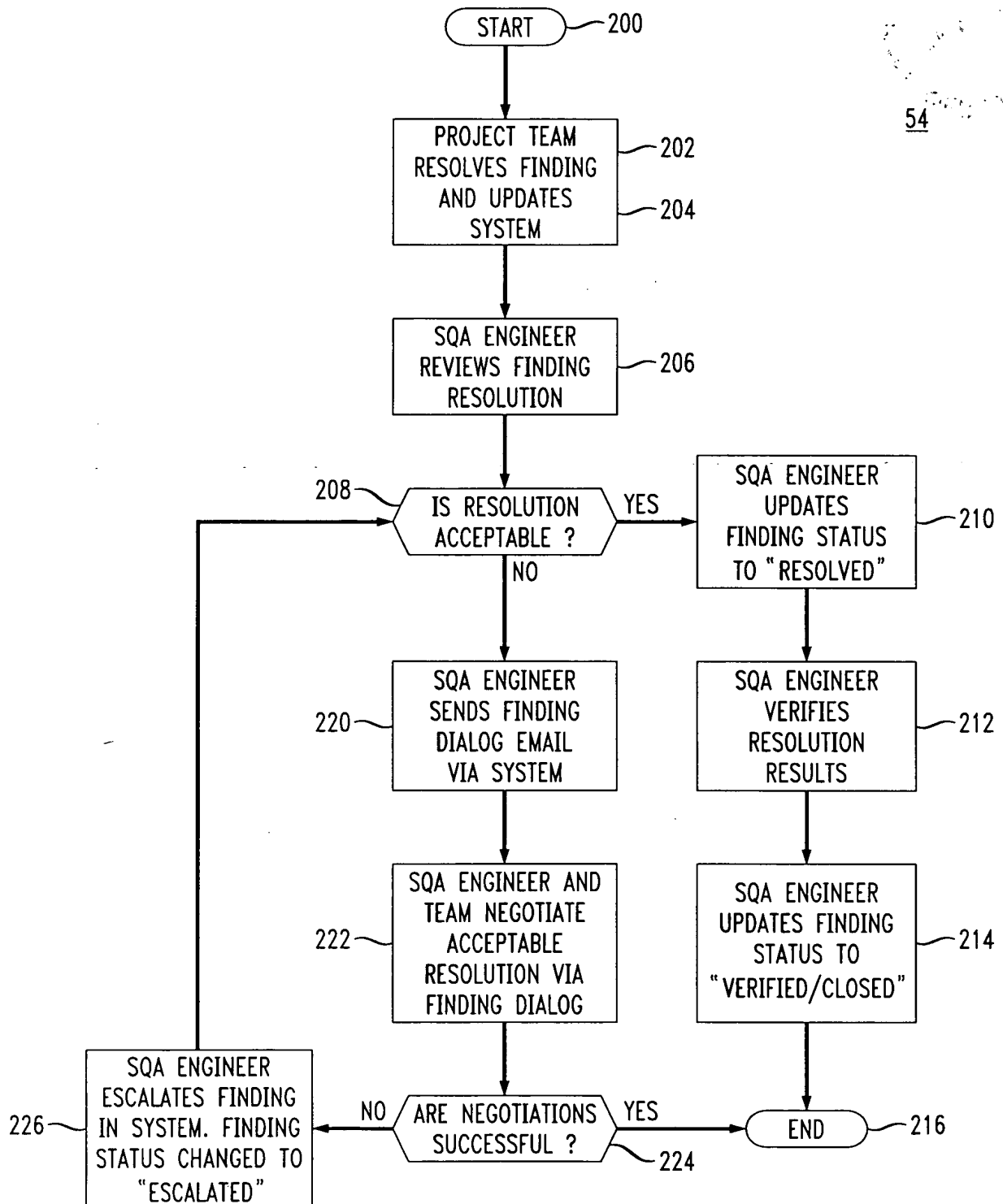


FIG. 6

WEEKLY REPORTING PROCESS

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